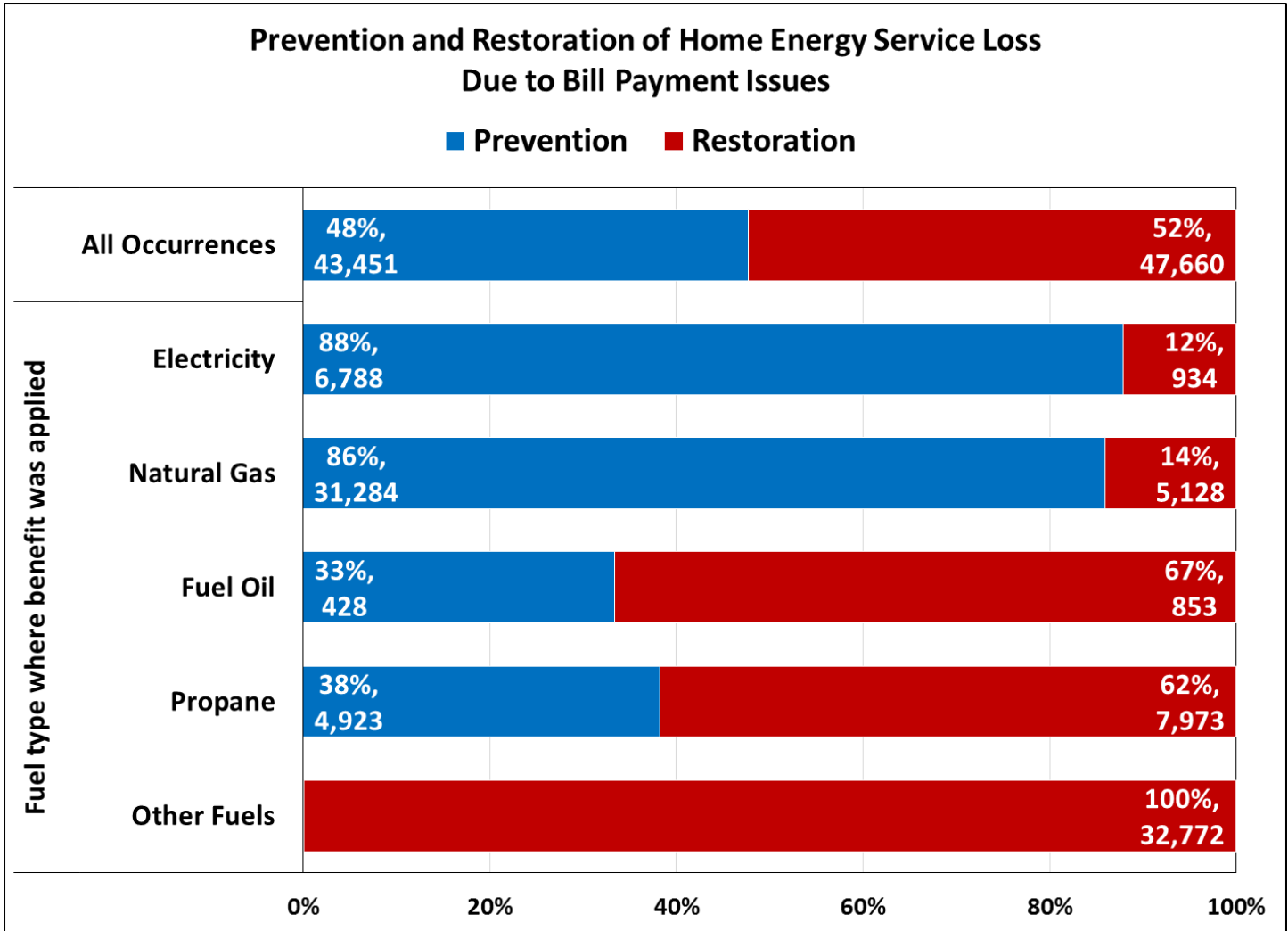


Figure 1-1

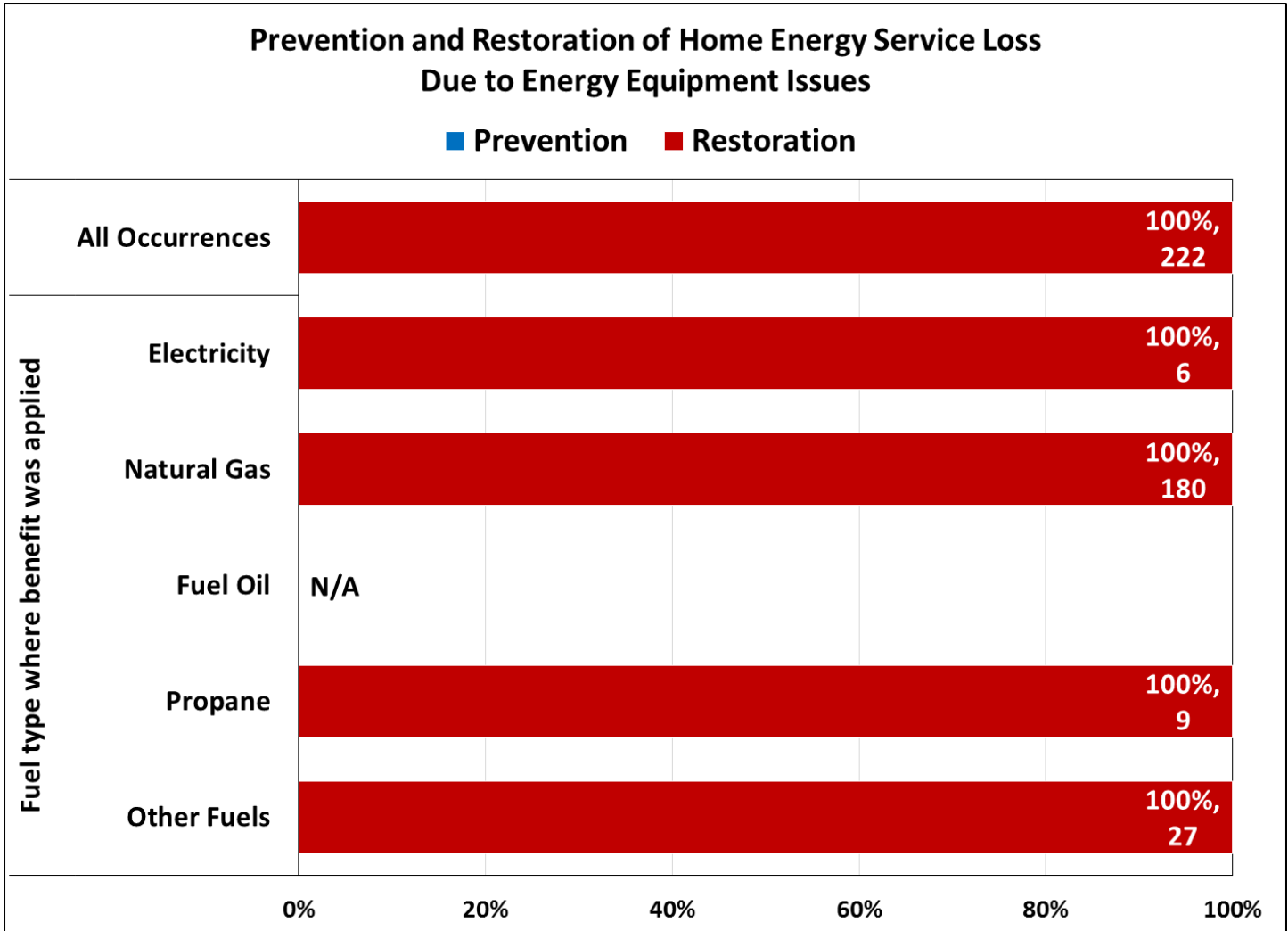


In FY 2017, LIHEAP assistance helped prevent or restore 91,111 total occurrences of home energy service loss resulting from bill payment issues.* About **48 percent (43,451) were prevented** from losing home energy service, while about **52 percent (47,660) experienced home energy service loss and were restored**.

*Prevention of home energy service loss due to bill payment issues refers to all occurrences of LIHEAP recipient households who had a past due notice or utility disconnect notice (electricity, natural gas) or were at imminent risk of running out of fuel (propane, other fuels). Restoration of home energy service loss due to bill payment issues refers to all occurrences of LIHEAP recipient household whose energy service was restored after a disconnection

**FY 2017 LIHEAP Performance Measures
State Snapshot – Michigan**

Figure 1-2



In FY 2017, LIHEAP assistance helped prevent or restore 222 occurrences of home energy service loss resulting from inoperable home energy equipment.* **In all cases, home energy service was restored.**

*Prevention of home energy service loss due to energy equipment issues refers to all occurrences of LIHEAP recipient households whose operable home energy equipment was repaired/replaced to prevent imminent home energy service loss. Restoration of home energy service loss due to energy equipment issues refers to all occurrences of LIHEAP recipient households whose home energy equipment was inoperable and was repaired/replaced.